**Mobile App SKYBOT**

BETA-TESTING SKYBOT MOBILE APPLICATION

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# SKYBOT Overview

# B2C mobile app for a company that sells and services electric vehicles under the brand name SKYBOT. Application offers a different kind of activities which potential clients will appreciate - shop, members community groups, videos, registration on services appointments.

# Application is available on popular mobile stores, such as Apple Store and PlayMarket.

# Purpose of the document

1. **Involving independent users to test and evaluate the product before its official release:** Involvement of a User who knows how to interact with mobile application, understands how e-shops works, is interested in electric scooters, and is responsible for the tasks assigned
2. **Collecting feedback from users who participated:** Permanent contact with the user at the level of e-mail or personal contact
3. **Analyzing the collected results and evaluating them :** Recording the information received after all stages of testing, verification of errors and comments

# Beta-User introduction

In my report, I present a user review: 29 years old, male, active user of different kinds of mobile applications and the Internet, interested in new products and the world of technology, without a technological education.

User has iPhone 13 Pro (MLVE3PM/A) / Screen - 6.1 inch / Screen resolution - 1170 x 2532 pixels, 19.5:9 ratio / iOS 17.3.1 (21D61).

# Tests performed and feedback on them

## As a potential User I want to download application from the Play Store/Apple Store and successfully open it

Test passed, no comments or incomprehensibilities

* As a potential client I want to Sign Up as a new User

Test passed, User is successfully registered.

## As a regular User I want to Log In in to my account

Test passed, User is successfully logged to the personal account.

* As a User I want to interact with main menu home panel (on top)

Test is passed.The User could switch between different tabs, even in a chaotic manner. The app opens tabs without delay. Navigation between tabs is smooth and error-free.

* As a User I want to interact with main menu home panel (bottom)

Test passed. Home screen displayed correctly with all defined and implemented details. Bottom menu displayed correctly.

## As a User I want to explore section "General Info"

Test passed. But the User doesn’t see information about the company - address, some history.

* As a User I want to check possible notifications for me

Test passed. Users could manage notification settings by using the notification menu. Icon for the notification is visible.

* As a User I want to check tab "Schedule"

**Test is failed. There is a technical problem and User couldn't see any information which related with this section**

* As a User I want to check tab "Services"

**Test is failed. There is a technical problem and User couldn't see any information which related with this section**

* As a User I want to check tab "Groups"

Test is partially passed. Some elements are partially displayed in Ukrainian language.

* As a User I want to check tab "Shop"

**Test is failed. There is a technical problem and Ratings stars are not visible. User sees an all time loading icons.**

* As a User I want to check tab "Members"

**Test is failed. Scrolling function in this section is sharp and unpleasant. "Follow" function is not working according to the logic**

* As a User I want to check tab "Pricing plans"

Test is blocked for the User interactions. Operation is blocked for testing

* As a User I want to check tab "Videos"

Test passed. Videos are implemented successfully to the app. Connection with YouTube service is adjusted. The User could transfer to the YouTube service by clicking on the special button in the video.

* As a User I want to click on the button "Buy Now" and see possible actions

Test passed.

* As a new User (registered and log in), I want to watch video about Cheapest scooters, so that I could pick one of them and buy it

Test passed. Users could interact with videos.

* As a User I want to use filter option

**Test is failed. Filter function "All products" doesn't work according to the logic.**

* As a User I want to apply Search function

Test passed. Search area is visible and this function works properly.

* As a User I want to open a tab with any product (Skybot Rover X) to explore it

**Test is failed. The Rating section has technical problems. Technical description is not full. There is no place where Users could leave their reviews.**

* As a potential buyer I want to add products to the cart

Test passed. Button "Add to cart" is visible and is active. After adding products to the cart User sees the notification. Cart icon highlights the correct number of the added items earlier.

* As a client I want to see rating of each item for better future choice (Skybot Dualtron)

**Test is failed. Rating stars are not available. User sees only loading icon**

* As a potential buyer I want to see reviews about products (Skybot Rover X)

Test passed. When User clicks on the rating star opens up a reviews section. Reviews could be filtered: by stars. Reviews could be sorted: newest, oldest, most helpful, highest rated, lowest rated.

* As a User I want to leave review for the item (8 inches motor wheel)

**Test is failed. There is no button to send the review to the app.**

* As a User I want to change quantity of the items in the cart

Test passed. All items are visible and properly displayed in the cart. Each item which was added earlier is properly displayed in the cart (total number). It would be better to add another logic for changing quantity, such as the +/- menu.

* As a potential client I want to use Promo Code

Test passed. Correct Promo Code works and the User could take advantage of the discount that comes with using the code.

* As a potential client I want to write Note in the special line

Test passed. The User could leave any notes for orders.

* As a User I want to delete all items from the cart

Test passed. When the User wants to delete all items from the cart, it will all be erased from the cart.

* As a User I want to proceed to the Checkout section and pay for my order

Operation is blocked for testing.

* As a User I want to have possibility to edit my personal data in the profile

Test passed.The User could edit personal information (name/surname). The User could write a little about them in the section "About me".

* As a User I want to change visibility of the profile

Test passed. The User could change profile visibility (private/public).

* As a login User I want to have possibility to change main photo of the profile

**Test is failed. The application shows an error notification with information that storage is full**

# Conclusion

After beta-testing by focus group we could see that the mobile application has issues and errors. Not crucial issues related to the language aspect, functionality of some blocked sections where users don’t have access.

Necessary actions which will improve these sections are planned for next iterations before release.

***Verified by Mariia Mielnikova***